

HOSPITAL PHARMACY TECHNICAL WORKFORCE AND OCCUPATIONAL RISK SURVEY 2024

Lord Carter's review of aseptic services Transforming NHS pharmacy aseptic services in England (<https://www.gov.uk/government/publications/transforming-nhs-pharmacy-aseptic-services-in-england>) acknowledged the lack of evidence on the potential risks for staff of exposure to potentially hazardous products and of work-related upper limb disorders in the preparation of certain medicines, and the need to review the potential for new roles and skill mix in the aseptic services workforce.

This survey is intended to:

- 1) Identify current practice within aseptic services in relation to occupational risk/exposure and in relation to work-related upper limb disorders.
- 2) Understand current access and barriers to education & training qualifications/resources/study days/courses.
- 3) Understand reasons for a career choice in technical services and enablers/barriers in career pathways.

The survey will facilitate a gap analysis and enable recommendations for improvement, standards and guidance.

By completing this survey, you agree to the information being shared with the National Infusions and Special Medicine Programme team for the purposes of review and analysis. If shared more widely, the results will be anonymised and aggregated.

This survey will take approximately 45 - 60 minutes for Unit Mangers, and 25-35 minutes for Staff Members.

Please complete the survey by Friday, the 7th of June.

* Required

Contact Details

1. Trust / Health Board (Please write Trust in full; No abbreviation) *

2. Please select which region you work in *

- ☐ South West
- ☐ South East
- ☐ London
- ☐ East of England
- ☐ Midlands
- ☐ North East & Yorkshire
- ☐ North West

3. Role

4. Agenda for Change (afc) Band *

- ☐ Band 2
- ☐ Band 3
- ☐ Band 4
- ☐ Band 5
- ☐ Band 6
- ☐ Band 7
- ☐ Band 8
- ☐ Band 9

5. Department *

6. Staff Group *

- ☐ Pharmacist
- ☐ Pharmacy Technician
- ☐ Pharmacy Support Worker
- ☐ Pharmaceutical Scientist
- ☐ Science Manufacturing Technician
- ☐ Other

7. What area do you work in? *

- ☐ Section 10
- ☐ Licensed Manufacturing Unit
- ☐ Both

8. Are you a Unit Manager or Staff Member? *

☐ Unit Manager

☐ Staff Member

CAREER CHOICE IN TECHNICAL SERVICES

This section aims to gather evidence in order to understand reasons behind career choice in technical services, why people choose to stay or leave and what can be done to retain employees.

9. What attracted you to your current role? (select all that apply) *

- ☐ Career progression
- ☐ Development opportunities
- ☐ Education and training
- ☐ Employee Benefits: Pay/Pension/Annual Leave
- ☐ Flexible working
- ☐ Interest in Technical Services
- ☐ Job security
- ☐ Location
- ☐ Non patient facing
- ☐ Patient impact
- ☐ Working in the NHS
- ☐ Other

10. What activities in your day-to-day work do you enjoy the most? (select all that apply) *

- ☐ Aseptic Preparation of Products
- ☐ Accuracy checking and releasing
- ☐ Data analysis
- ☐ Education and training
- ☐ Laboratory work
- ☐ Logistics and Inventory Management
- ☐ Manufacture of Products
- ☐ Planning and organisation
- ☐ People management
- ☐ Project work
- ☐ Problem solving
- ☐ Report writing
- ☐ Reconciliation
- ☐ Supervision
- ☐ Teamwork
- ☐ Working in the cleanroom
- ☐ Other

11. On a Scale of 1- 5 (1 being Uninspired, 5 being Highly Inspired), how inspired and motivated do you feel by your work. *

1	2	3	4	5
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12. Are you satisfied with the development opportunities provided in your current role? Please give reasons to your answer *

- ☐ Yes
- ☐ No
- ☐ Other

13. Does the state of facility or staffing capacity influence your motivation to stay or leave?
Please give reasons. *

- ☐ Yes
- ☐ No
- ☐ Other

14. Which aspects do you consider the most attractive in your job and why? *

15. What do you find least attractive in your role and why? *

16. On a Scale of 1- 5 (1 being Unhappy, 5 being Very Happy), how happy do you feel coming to work? *

1	2	3	4	5
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17. What would make you stay in your current role? *

- ☐ Good Leadership / Team Working
- ☐ Change of Leadership and Team Dynamic
- ☐ Development opportunities
- ☐ More Flexibility
- ☐ Safer Work Space (Occupational Risk)
- ☐ More Training
- ☐ Opportunities for Career Progression
- ☐ Other

18. Describe your team culture in THREE words *

19. What enablers have you found with your career pathway? *

20. What barriers have you encountered in your career pathway? *

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